

The Regulation and Licensing Department is in the business of ensuring that New Mexicans have an effective regulatory landscape where both consumers are protected and businesses can thrive in a competitive and fair marketplace. RLD certifies and regulates over 210,000 individuals and businesses across New Mexico.

Fostering Economic Growth

- Tiny Houses current trend in housing in today's economy, updated changes to maintain minimum code requirements to provide level of safety to protect occupants
- Conduced inspections at movie sets; chili roasters, special events, throughout state, to ensure public safety, but also not to disrupt economic value to NM
- One Stop Business Portal Act
- All boards have adopted rules and regulations regarding Licensure for Military Services Member, Spouses and Veterans, and electronic signatures.

Partnerships

- Partnered with DEA for multiple drug take-back sites
- Placing the enforcement officers under State Police has assisted the AGD citation process to contribute to the overall decrease in alcohol related deaths
- Increased awareness campaigns, ENDWI Program
- APS partnership to prevent elder financial exploitation
- Multi-Jurisdictional task force, \$26 Million civil penalties fee against LPL

Technology Advancement

- Updated call center, call handlers to provide effective customer experience
- Greater online application and renewal access, to improve efficiency
- Paperless Environment

Protecting New Mexicans

- Inspections of recycled metal scrapyard, pre-enforcement actions, prosecutions, resulting in civil penalties
- Senior\$afe Trainings for Financial Advisors and Bank
 Professionals, to identify and stop elder financial exploitation
- Desert States Life Management, uncovered fraud, embezzlement and mismanagement
- Decisive action taken against (2) escrow companies engaged in unlawful activities, preventing further financial harm; criminal convictions

Laws & Regulations

- Updated regulations to combat illicitly manufactured fentanyl
- Outlawed scanbacks and IRCs (instantly redeemable coupons) to retailers for beer sales, evening the playing field for small NM independent operators.
- Uniform Money Services Act, to protect consumers from illegal activity, stomp out money laundering
- NM first state to recognizes firm mobility, keeps CPA's current with national standards
- Adopted rules for compliance with the "Parental Responsibility Act"
- Protection of Vulnerable Adults Act



Regulation





CUTTING THROUGH THE

Multimillion Dollar Projects

Reducing Regulations and adopting the 2015 code

DID YOU KNOW CONSTRUCTION INDUSTRIES HAS 53 **DIFFERENT TYPES OF LICENSES AND OVERSEES** 16,000+ Licensees in New Mexico

PROTECTING New Mexicans



LICENSING AND EXAMINING 389 MORTGAGE COMPANIES

SHUT DOWN TWO ESCROW COMPANIES





MONITORING 11,000 LICENSEES

ENHANCED THE PRESCRIPTION MONITORING PROGRAM





PROTECTING VUNERABLE ADULTS WITH THE PASSAGE OF TWO NEW LAWS

PARTNERING WITH AGING AND LONG **TERM SERVICES TO REPORT** FINANCIAL EXPLOTATION OF ELDERS





CONVICTED DOUG VAUGHN AND WILLIAM KALINOWSKI IN SEPARATE FRAUD CASES



GREATER ONLINE APPLICATION AND RENEWAL ACCESS





Eliminating nine

unneeded licensure and putting more

New Mexicans to

work!

SAVED TAXPAYER MONEY BY STREAMLINING PROGRAMS



MODERNIZED RULES AND REGULATIONS

CREATED THE BUZZKILL CAMPAIGN WITH NMDOT AS PART OF THE ENDWI PROGRAM

GHTING DRUNK DRIVIN



PARTNERING WITH LOCAL BUSIENSSES FOR RESPONSIBLE ALCOHOL VENTURES

